

Hartlepool United FC Spectator Code of Conduct 2025/26 Season



- All spectators that enter the Ground acknowledge that they are responsible for their own behaviour at all times in compliance with the Terms of Entry and this Code of Conduct. All spectators must comply with the Ground Regulations. Be clear on your entry point to the ground and arrive in good time.
- Taxis and vehicles dropping spectators off will not be granted access to the stadium car park. Supporters must be dropped off outside the road closure area on Clarence Road. No vehicle is allowed to enter this area unless authorised by a member of Hartlepool United FC staff or a Match Day Steward.
- Bring only necessary personal items with you, and only one small bag (no larger than A4) if required that can be stored under your seat. Ground Regulations outline articles that are prohibited.
- You must only sit in the seat allocated to you and must not move or change seats for any reason unless requested to do so by Club staff.
- Unless seated in a licensed area with independent barriers, you must remain in your seat at all times during Match play.
- If you are seated in a licensed area with independent barriers you are permitted to stand during the Match subject to strict compliance with the following:
 - o You are entitled to stand in front of your allocated seat only.
 - o You must at all times comply with these Conditions and behave respectful towards other supporters and Club staff.
 - o You must follow the instruction of stewards and other Club personnel.
 - o You must not:
 - stand in gangways or on the stairs or cause obstruction or nuisance to any other person.
 - stand or climb on the barriers or seats.
 - move around the seating area unless you are going to or from your seat to the concourse.
- You must show respect for other spectators and club staff and representatives at all times and obey instructions from Club staff and PA announcements.
- Any form of discrimination, abusive language or behaviour towards other supporters, club staff and stewards or failure to follow instruction will not be tolerated.
- Encroaching onto the pitch or adjacent areas without permission is a criminal offence and is strictly prohibited. The Club will issue an immediate ban to any person committing such offence and to the parent or guardian responsible for a child who commits this offence.
- Card payments only at all outlets within the Stadium.

Thank you for your support and co-operation.